

6321.0.55.001 - Industrial Disputes, Australia, Jun 2011

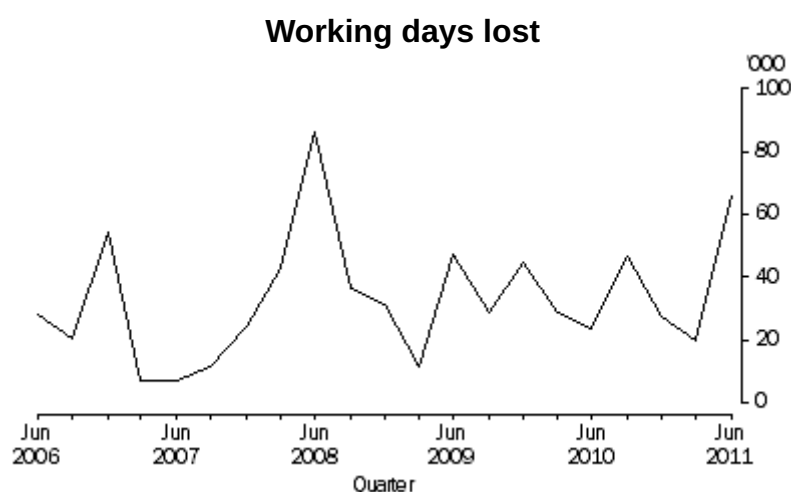
Previous ISSUE Released at 11:30 AM (CANBERRA TIME) 01/09/2011

Summary

Main Features

JUNE KEY FIGURES

| | Quarter March 2011 | June 2011 | Year ended June 2010 | June 2011 |
|---------------------------|-----------------------|-----------|-------------------------|-----------|
| Number of disputes | | | | |
| Commenced in period (no.) | 31 | 43 | 225 | 199 |
| Total (no.) | 37 | 53 | 231 | 209 |
| Employees involved | | | | |
| Newly involved ('000) | 10.5 | 12.8 | 60.2 | 52.7 |
| Total ('000) | 11.1 | 14.6 | 62.6 | 54.5 |
| Working days lost ('000) | 19.7 | 66.2 | 126.5 | 159.8 |



JUNE KEY POINTS

QUARTERLY ESTIMATES

- For the June quarter 2011, there were 53 disputes, 16 more than in the March quarter 2011.
- The number of employees involved in industrial disputes in the June quarter 2011 was 14,600, an increase from 11,100 in the March quarter 2011.
- There were 66,200 working days lost due to industrial disputation in the June quarter 2011, an increase from 19,700 in the March quarter 2011.

- The Construction industry accounted for 34,200 (52%) of the total number of working days lost in the June quarter 2011.
- In the June quarter 2011, Queensland accounted for 29,300 (44%) of working days lost.

YEAR ENDED ESTIMATES

- During the year ended June 2011, there were 209 disputes, 22 fewer than in the year ended June 2010.
- During the year ended June 2011, there were 159,800 working days lost compared with 126,500 in the year ended June 2010.

NOTES

FORTHCOMING ISSUES

ISSUE (QUARTER)

September 2011
December 2011

Release Date

1 December 2011
8 March 2012

REVISIONS

There are no revisions to data in this issue.

INQUIRIES

For further information about these and related statistics, contact the National Information and Referral Service on 1300 135 070.

Tables

1 Industrial disputes which occurred during the quarter

| | Number of disputes | | Employees involved | | Working days lost |
|------------------------|---------------------|-------|--------------------|-------|-------------------|
| | Commenced in period | Total | Newly involved | Total | |
| | no. | no. | '000 | '000 | '000 |
| June Quarter 2009 | 53 | 58 | 40.2 | 43.9 | 47.3 |
| September Quarter 2009 | 66 | 72 | 15.6 | 18.0 | 29.1 |
| December Quarter 2009 | 69 | 81 | 25.1 | 27.0 | 44.7 |
| March Quarter 2010 | 42 | 54 | 7.2 | 13.2 | 28.8 |
| June Quarter 2010 | 48 | 56 | 12.3 | 13.9 | 24.0 |
| September Quarter 2010 | 62 | 72 | 14.2 | 16.0 | 46.6 |
| December Quarter 2010 | 63 | 70 | 15.2 | 17.0 | 27.2 |
| March Quarter 2011 | 31 | 37 | 10.5 | 11.1 | 19.7 |
| June Quarter 2011 | 43 | 53 | 12.8 | 14.6 | 66.2 |

2 Industrial disputes which occurred during the quarter, Industry

| | March Quarter 2011 | | June Quarter 2011 | |
|--|---------------------------|--|---------------------------|--|
| | Working days lost '000 | Working days lost per thousand employees no. | Working days lost '000 | Working days lost per thousand employees no. |
| Mining | | | | |
| Coal mining | - | - | np | np |
| Other mining | - | - | - | - |
| Manufacturing | | | | |
| Metal product etc(a) | - | - | 0.6 | 1.8 |
| Other manufacturing | np | np | 3.5 | 6.1 |
| Construction | 8.3 | 11.3 | 34.2 | 44.7 |
| Transport, postal and warehousing | 9.2 | 17.6 | np | np |
| Education and training; Health care and social assistance | 0.6 | 0.3 | 0.4 | 0.2 |
| Other industries(a) | np | np | np | np |
| All industries | 19.7 | 2.0 | 66.2 | 6.5 |

- nil or rounded to zero (including null cells)

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) See Glossary - Industry - for details of industries included.

3 Industrial disputes which occurred during the quarter, States and territories

| | March Quarter 2011 | | June Quarter 2011 | |
|---------------------------------|------------------------------|--|------------------------------|--|
| | Working days lost '000 | Working days lost per thousand employees no. | Working days lost '000 | Working days lost per thousand employees no. |
| New South Wales | 2.3 | 0.7 | 2.3 | 0.7 |
| Victoria | 6.0 | 2.3 | 26.0 | 10.1 |
| Queensland | 7.4 | 3.6 | 29.3 | 14.2 |
| South Australia | 0.7 | 0.9 | np | np |
| Western Australia | 2.3 | 2.2 | np | np |
| Tasmania | np | np | np | np |
| Northern Territory | np | np | - | - |
| Australian Capital Territory | np | np | - | - |
| Australia | 19.7 | 2.0 | 66.2 | 6.5 |

- nil or rounded to zero (including null cells)

np not available for publication but included in totals where applicable, unless otherwise indicated

4 Industrial disputes which ended during the quarter(a)

| | December Quarter 2010 | | | March Quarter 2011 | | |
|--|------------------------------|-------------------------------|------------------------------|------------------------------|-------------------------------|------------------------------|
| | Number of disputes no. | Employees involved '000 | Working days lost '000 | Number of disputes no. | Employees involved '000 | Working days lost '000 |

CAUSE OF DISPUTE

| | | | | | | |
|------------------------------------|-----------|-------------|-------------|-----------|------------|-------------|
| Enterprise Bargaining (EB) related | | | | | | |
| Remuneration | 10 | 1.0 | 4.6 | 4 | np | np |
| Employment conditions | 29 | 11.9 | 25.5 | 10 | 1.0 | 4.1 |
| Other EB related | - | - | - | 1 | 0.1 | - |
| Non-EB related | | | | | | |
| Remuneration | - | - | - | - | - | - |
| Employment conditions | 4 | 1.0 | 0.9 | 1 | np | np |
| Health and safety | 8 | 0.9 | 0.7 | 4 | np | np |
| Job security | - | - | - | - | - | - |
| Managerial policy | 7 | 0.8 | 0.6 | 5 | 0.2 | 0.4 |
| Union issues | 6 | 1.1 | 1.5 | 2 | np | np |
| Other non-EB related | - | - | - | - | - | - |
| Total | 64 | 16.7 | 33.7 | 27 | 6.0 | 12.7 |

WORKING DAYS LOST PER EMPLOYEE INVOLVED

| | | | | | | |
|---------------------------------------|-----------|-------------|-------------|-----------|------------|-------------|
| Up to and including 1 day | 29 | 8.5 | 2.9 | 11 | 1.9 | 1.7 |
| Over 1 day and up to including 2 days | 12 | 4.5 | 6.5 | 6 | np | np |
| Over 2 and less than 5 days | 14 | 2.4 | 9.3 | 3 | np | np |
| 5 and less than 10 days | 5 | 0.7 | 4.5 | 6 | 0.6 | 4.5 |
| 10 days and over | 4 | 0.6 | 10.5 | 1 | np | np |
| Total | 64 | 16.7 | 33.7 | 27 | 6.0 | 12.7 |

REASON WORK RESUMED

| | | | | | | |
|---|-----------|-------------|-------------|-----------|------------|-------------|
| Negotiation without intervention of a third party | 9 | 0.8 | 1.5 | 2 | np | np |
| State legislation | - | - | - | 3 | np | np |
| Federal legislation | 10 | 1.0 | 1.5 | 6 | 0.4 | 0.7 |
| Pre-determined return to work | 38 | 14.3 | 30.1 | 14 | 5.2 | 10.9 |
| Resumption without negotiation | 6 | np | np | 1 | np | np |
| Mediation | 1 | np | np | 1 | np | np |
| Other reasons | - | - | - | - | - | - |
| Total | 64 | 16.7 | 33.7 | 27 | 6.0 | 12.7 |

- nil or rounded to zero (including null cells)

np not available for publication but included in totals where applicable, unless otherwise indicated

(a) See Explanatory Notes, paragraph 12

About this Release

Number of disputes, employees involved, working days lost and working days lost per 1,000 employees in industrial disputes involving stoppages of work of 10 working days or more, classified by state, industry, cause of dispute, working days lost per employee involved and reason work resumed.

Explanatory Notes

Explanatory Notes

EXPLANATORY NOTES

INTRODUCTION

1 Statistics on the number of industrial disputes, working days lost and employees involved in industrial disputes are obtained from the Industrial Disputes (ID) collection.

CONCEPTS, SOURCES AND METHODS

2 Statistics on industrial disputes are based on concepts and definitions outlined in international guidelines adopted by the 1993 International Conference of Labour Statisticians. Descriptions of the underlying concepts of Australia's industrial disputes statistics, and the sources and methods used in compiling these estimates, are presented in **Labour Statistics: Concepts, Sources and Methods** (cat. no. 6102.0.55.001), which is available on the ABS web site.

SCOPE

3 Industrial disputes are included within the scope of the ID collection if the work stoppages amount to ten or more working days lost. Ten working days lost is equivalent to the amount of ordinary time which would have been worked, for example, during a stoppage of work by ten employees for one day, or, by 40 workers attending a 2 hour stop work meeting (assuming they worked an 8 hour day). Disputes which involve the equivalent of less than 10 working days lost are excluded.

4 The following types of industrial disputes are within the scope of the ID collection:

- unauthorised stopwork meetings;
- general strikes;
- sympathetic strikes (e.g. strikes in support of a group of workers already on strike);
- political or protest strikes;
- rotating or revolving strikes (i.e. strikes which occur when workers at different locations take turns to stop work);
- unofficial strikes; and
- work stoppages initiated by employers (e.g. lockouts).

5 Excluded from the scope of the collection are work-to-rules, go-slows and bans (e.g. overtime bans). Also excluded are effects of disputes on locations other than where the stoppages occurred, such as stand-downs because of lack of materials, disruption of transport services and power cuts.

6 In addition, if all of the employees involved in an industrial dispute resign, that dispute is deemed to be resolved and it is excluded from the scope of the collection from the date of the employment termination.

COLLECTION METHODOLOGY

7 A list of organisations whose employees were involved in industrial disputes is compiled monthly. Disputes are identified through a range of sources, including media reports, listings obtained from industrial relations commissions, and contact with government organisations, businesses, employer associations and trade unions. Although every attempt is made to identify all disputes that occurred in the month, some small disputes may not be identified through the sources available.

8 Once all disputes for a month are identified, additional information on the nature and extent of each dispute is obtained through a mail-out/mail-back collection, usually to employers, on the nature and extent of the dispute. Some data, e.g. working days lost in a particular strike, may be imputed. Due to the imputation procedures and the limitations on identification of disputes, the statistics should not be regarded as an exact measure of the extent of industrial disputation.

9 A dispute affecting several locations is counted as a single dispute if it is organised or directed by the same organisation (e.g. a trade union) or person; otherwise it is counted as a separate dispute at each location where it occurred.

10 A dispute affecting more than one state and/or industry is counted in each state and/or industry in which it occurred, but only once for Australia in total and for the total of all industries.

11 When there is a return to work between stoppages over the same issue, and the return to work is for less than two complete months, the stoppages are counted as a single dispute. When the return to work is for two or more months, the dispute is considered to have ended at the time of the return to work. Should a subsequent stoppage occur, it is counted as a new dispute.

12 Due to the 'two month rule' explained above, data relating to disputes which ended in the quarter can not be finalised until two months have elapsed without further industrial action. Consequently the publication of data for disputes which ended during the quarter has been lagged by one quarter.

CLASSIFICATIONS

13 Data classified by industry is based on the main activity at the location(s) where the industrial dispute takes place, for each employer included in the ID collection.

14 From March quarter 2009 industry statistics are on the basis of **Australian and New Zealand Standard Industrial Classification (ANZSIC)**, 2006 edition. This edition replaces the 1993 edition which has been in use since 1994. The new edition of ANZSIC was developed to provide a more contemporary industrial classification system taking into account issues such as changes in the structure and composition of the economy, changing user demands and compatibility with major international classification standards.

15 Industry data from March quarter 2008 onwards are available on an ANZSIC 2006 basis. Industry data up to December quarter 2008 are available on an ANZSIC 1993 basis.

16 For more information on the new industry classification, refer to **Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006** (cat. no. 1292.0).

RELIABILITY OF ESTIMATES

17 Estimates from the ID collection are subject to non-sampling error. Non-sampling error arises from inaccuracies in collecting, recording and processing the data. Every effort is made to minimise non-sampling error by the careful design of questionnaires and by efficient data collection and processing procedures.

DATA COMPARABILITY OVER TIME

18 Changes which have affected data comparability over time are discussed in Chapter 26 of **Labour Statistics: Concepts, Sources and Methods** (cat. no. 6102.0.55.001).

RELATED PUBLICATIONS

19 Users may also wish to refer to the following publications which are available from the ABS web site and ABS Bookshops:

- **Australian Labour Market Statistics** (cat. no. 6105.0) - issued quarterly;
- **Employee Earnings, Benefits and Trade Union Membership, Australia** (cat. no. 6310.0) - issued annually;
- **Employee Earnings and Hours, Australia** (cat. no. 6306.0) - issued biennially;
- **Labour Force, Australia** (cat. no. 6202.0) - issued monthly; and
- **Labour Statistics: Concepts, Sources and Methods** (cat. no. 6102.0.55.001).

ROUNDING

20 Where estimates have been rounded, discrepancies may occur between sums of the component items and totals.

SUPPRESSION OF DATA

21 Some data may be suppressed to prevent disclosure, either directly or by inference, of information relating to individual organisations. These data have been replaced by the symbol 'np', but are included in totals.

Glossary

GLOSSARY

Cause of Dispute

Cause of dispute statistics relate to the reported main cause of stoppage of work and not necessarily all causes that may have been responsible for the stoppage of work. For these reasons, the statistics do not reflect the relative importance of all causes of disputes as perceived by both employers and employees. The causes are classified from information

supplied by employers and according to standards determined by the International Labour Organisation.

Disputes are initially classified according to whether a dispute occurred during a process of workplace/enterprise bargaining. A process of workplace/enterprise bargaining refers to the negotiations that take place between an employer and their employees (or their representatives), in reaching an agreement over pay and employment conditions.

Disputes not related to a process of workplace/enterprise bargaining include:

- disputes relating to award negotiations; and
- disputes relating to the content or application of an existing agreement (and do not seek to amend or terminate the agreement)

Disputes are then further classified according to the main cause of the dispute, as follows:

Enterprise Bargaining (EB) related:

Remuneration: Disputes relating to wages and other forms of remuneration, e.g. increase/decrease in wages, allowances, entitlements and superannuation.

Employment conditions: Disputes relating to hours of work, leave, non-remuneration related benefits, and other general employment conditions, e.g. increase/decrease in hours, distribution of hours and holiday and leave provisions.

Other EB related: Causes other than Remuneration or Employment conditions, including job security and other causes relating to a process of workplace/enterprise bargaining, e.g. pattern bargaining strikes, disputes where employees refuse to enter into enterprise bargaining negotiations.

Non-EB related:

Remuneration: as above

Employment conditions: as above

Health and safety: Disputes concerning physical working conditions, safety issues and workers' compensation provisions, e.g. accidents, protective clothing and equipment, first aid services, uncomfortable working conditions, employee amenities, shortage or poor distribution of equipment or material, condition of equipment, and arduous physical tasks.

Job security: Disputes concerning issues relating to job security, e.g. retrenchment of employees, downsizing, restructuring, use of contractors, outsourcing, re-classification of the workforce, and market conditions within the relevant industry.

Managerial policy: Disputes relating to the decisions and policies of line managers, e.g. disciplinary matters, suspensions, personal disagreement, discrimination, decisions that impact upon work and family issues, docking of pay, fines, production limits or quotas, principles of promotion or filling positions, and work practices.

Union issues: Disputes concerning the alleged anti-union attitude of the employer, inter-union and intra-union disputes (e.g. demarcation disputes), sympathy stoppages in support of employees in another industry, and recognition of union activities.

Other non-EB related: Disputes that cannot be ascribed to any other category, e.g. political protests.

Disputes

An industrial dispute is defined as a state of disagreement over an issue or group of issues between an employer and its employees, which results in employees ceasing work. Industrial disputes comprise strikes, which are a withdrawal from work by a group of employees; and lockouts, which are a refusal by an employer or group of employers to permit some or all of their employees to work.

Disputes which ended during the reference period

Disputes which ended during the period encompasses those disputes which:

- started in a previous period and ended in the reference period; and
- began and ended in the reference period.

Disputes which occurred during the reference period

Disputes which occurred during the period encompasses those disputes which:

- started in a previous period and ended in the reference period;
- began and ended in the reference period;
- began in the reference period and continued into the next period; and
- started prior to the reference period and continued past the reference period.

Employees

Employees refers to wage and salary earners only. Excluded are persons who are self-employed (e.g. building sub-contractors, owner-drivers of trucks) and employers.

Employees directly involved: Employees who actually participated in the dispute in order to enforce or resist a demand or to express a grievance.

Employees indirectly involved: Employees who were stood down at the location where the stoppage occurred, but who were not themselves parties to the dispute. Employees who were stood down at locations other than those where the disputes occurred are excluded.

Employees newly involved: For a new dispute, comprises all employees who are involved and, for an ongoing dispute, those involved for the first time.

Total employees involved: Comprises employees newly involved and, for an ongoing dispute, those who continue to be involved. Total employees involved for any period of time is obtained by adding together the number of employees involved in each dispute for the period.

Industry

Industry is classified according to the **Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006** (cat. no. 1292.0).

Metal product etc manufacturing comprises the following ANZSIC 2006 subdivisions:

Primary metal and metal product manufacturing; Fabricated metal product manufacturing; Transport equipment manufacturing; and Machinery and equipment manufacturing.

Other industries comprises those industries not included in the specified industry groupings, i.e. Agriculture, forestry and fishing; Electricity, gas, water and waste services; Wholesale trade; Retail trade; Accommodation and food services; Information media and telecommunications; Financial and insurance services; Rental, hiring and real estate services; Professional, scientific and technical services; Administrative and support services; Public administration and safety; Arts and recreation services; and Other services.

Reason Work Resumed

Reason work resumed statistics relate to the reason for ending the stoppage of work as reported and not necessarily to the reason(s) for settling all matters in dispute. Therefore, they do not reflect the relative importance of the work of various industrial tribunals operating under state and federal legislation. The classification of Reason work resumed is as follows:

Negotiation without intervention of a third party: Negotiation between the parties involved, or their representatives, without the intervention or assistance of authorities constituted under state or federal industrial legislation, and without mediation.

State legislation: Intervention or assistance of an industrial authority or authorities created by, or constituted under, state industrial/workplace relations legislation. Disputes that are referred to a mediator by a state industrial tribunal, either on a voluntary or compulsory basis, are included under 'Mediation' (except in instances where mediation is directed and a return to work ordered).

Federal legislation: Intervention or assistance of Fair Work Australia (FWA). Disputes that are referred to a mediator by FWA, either on a voluntary or compulsory basis, are included under 'Mediation' (except in instances where mediation is directed and a return to work ordered).

Pre-determined return to work: Disputes for which a return to work is determined prior to the industrial action, e.g. when employees decide to go out on strike for a pre-determined period of 24 hours.

Resumption without negotiation: Disputes in which employees decide to return to work without the dispute being resolved, and without any negotiations having taken place to prompt the return, e.g. stop-work meetings, and disputes where employees decide to return to work to avoid further loss of earnings or for other reasons. This category may include some disputes which are settled subject to subsequent negotiation, such as industrial court hearings.

Mediation: Disputes that are settled through the assistance of a mediator, either voluntarily or as directed by a state or federal industrial tribunal, e.g. FWA.

Other reasons: Disputes that cannot be ascribed to any other category, e.g. replacing employees on strike or locked out, permanent closure of business, and dismissal or resignation of employees.

Working days lost

Working days lost refers to working days lost by employees directly and indirectly involved in the dispute.

Working days lost per employee involved

The average number of working days lost per employee involved in the dispute, calculated by dividing the number of working days lost in the dispute by the number of employees involved (both directly and indirectly).

Working days lost per thousand employees

Working days lost per thousand employees are calculated for a quarterly period by dividing the total number of working days lost in the period by the total number of employees in the Australian labour force in the period (obtained from the ABS Labour Force Survey) and multiplying by 1,000. Labour Force Survey employee estimates are revised every 5 years as a result of the implementation of new population benchmarks from the Census of Population and Housing. In addition, population benchmarks are revised annually for changes in post-Census Estimated Resident Population estimates, which can result in revisions to LFS employee estimates at other times. As a result, estimates of working days lost per thousand employees are also subject to revision.

Abbreviations

ABBREVIATIONS

| | |
|--------|---|
| ABS | Australian Bureau of Statistics |
| ANZSIC | Australian and New Zealand Standard Industrial Classification |

Quality Declaration

QUALITY DECLARATION - SUMMARY

INSTITUTIONAL ENVIRONMENT

For information on the institutional environment of the Australian Bureau of Statistics (ABS), including the legislative obligations of the ABS, financing and governance arrangements, and mechanisms for scrutiny of ABS operations, please see ABS Institutional Environment.

RELEVANCE

The Industrial Disputes (ID) collection produces quarterly statistics on the number of industrial disputes, employees involved in industrial disputes, working days lost and working days lost per thousand employees where at least ten working days are lost as a result of the dispute. The following types of industrial disputes are within the scope of the ID collection:

- unauthorised stopwork meetings;
- general strikes;
- sympathetic strikes (e.g. strikes in support of a group of workers already on strike);

- political or protest strikes;
- rotating or revolving strikes (i.e. strikes which occur when workers at different locations take turns to stop work);
- unofficial strikes; and
- work stoppages initiated by employers (e.g. lockouts).

Excluded from the scope of the collection are work-to-rules, go-slows and bans (eg. overtime bans). Also excluded are effects of disputes on locations other than where the stoppages occurred, such as stand downs because of lack of materials, disruption of transport services and power cuts.

Statistics for industrial disputes which occurred during the quarter are available by industry and state. Statistics for industrial disputes which ended during the quarter are available by cause of dispute, working days lost per employee involved and reason work resumed.

TIMELINESS

Industrial disputes data for disputes which occurred during the quarter are released eleven weeks after the end of the reference quarter. The release of data for disputes which ended during the quarter is lagged by one quarter. Data relating to disputes which ended in the quarter cannot be finalised until two months have elapsed without further industrial action taking place.

ACCURACY

Each month, a list is compiled of organisations whose employees were involved in industrial disputes. Disputes are identified primarily through listings obtained from industrial relations commissions and media reports. The Industrial Disputes collection is a census of all in-scope disputes, although some small disputes may not be identified through the sources available. Due to the limitations on identification of disputes, the statistics should not be regarded as an exact measure of the extent of industrial disputation.

Estimates from the ID collection are subject to non-sampling error. Non-sampling error arises from inaccuracies in collecting, recording and processing the data. Every effort is made to minimise non-sampling error by the careful design of questionnaires and by efficient data collection and processing procedures.

Revisions may be made to quarterly data as a result of disputes being identified after release of data for that quarter or as a result of correcting errors in previously reported data.

COHERENCE

The ID collection was compiled on a quarterly basis from 1913 and on a monthly basis from 1970 to 2003. Quarterly statistics have been released from March quarter 2004, but collection of data from providers remains on a monthly cycle. The monthly data have been converted to a quarterly basis back to 1985.

New classifications for 'Cause of dispute' and 'Reason work resumed' (formerly 'Method of settlement') were introduced in the March quarter 2004. In addition, the 'Duration of dispute' classification was renamed 'Working days lost per employee involved'. Statistics based on these classifications are available from March quarter 2003 onwards.

The ID collection uses Australian standard classifications to facilitate data comparability across statistical collections. Employers are classified to industry using the **Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006** (cat. no. 1292.0).

Working days lost per thousand employees are calculated using estimates of the total number of employees in the Australian labour force obtained from the ABS Labour Force Survey. Labour Force Survey employee estimates are revised every 5 years as a result of the implementation of new population benchmarks from the Census of Population and Housing. In addition, population benchmarks are revised annually for changes in post-Census Estimated Resident Population estimates, which can result in revisions to LFS employee estimates at other times. As a result, estimates of working days lost per thousand employees are also subject to revision.

INTERPRETABILITY

Industrial Disputes, Australia (cat. no. 6321.0.55.001) contains Explanatory Notes and a Glossary which provide further information about data sources, terminology and other technical aspects of the series.

ACCESSIBILITY

Industrial Disputes, Australia (cat. no. 6321.0.55.001) is available from the ABS website and as downloadable Excel data files for time series data. A range of unpublished data is also available on request.

If the information you require is not available as a standard product or service, then ABS Consultancy Services can help you with customised services to suit your needs. Inquiries should be made to the National Information and Referral Service on 1300 135 070.